

Workshop: Generation Gaps — Working Better Together

Four generations and in some cases five generations are all working together in the workplace. Each generation bring unique beliefs and values about work and life to the job. Many of our values beliefs and attitudes are formed before the age of twenty. It is vital that each of us, no matter our role or position, understand the differences and how to be a more effective communicator across the generational diversity in our organizations. Today, it is essential to create a workplace culture that is welcoming to employees of all ages, thereby bridging the generational gap. This program is based on Deanne's ground-breaking research, books and first-hand leadership experience on generational issues.

Who

Business professionals at every level and in all functional areas looking to improve their ability to communicate with co-workers of every generation.

Time

2 days

Format

Highly interactive delivery format, discussions and pragmatic take-aways.

How You Will Benefit :

- Understand the evolution of assumptions each generation brings to the workplace
- Recognize the business challenges associated with a multigenerational workforce.
- Learn effective and ineffective communication approaches with each generation.
- Flex your communication style to meet generational challenges
- Recognize how values, cultural influences, and career expectations influence communication
- Learn how each generation defines respect
- Reduce interpersonal conflict and improve workplace relationships